**Jace** **Apaydin – CV**
**Email:** jace.apaydin@outlook.com
**Phone:** +61 489 062 944
**Address:** Unit 526, 368 Sussex St, Sydney, NSW, 2000, Australia
**Citizenship:** New Zealand Citizen | Australian Resident
**Availability:** Seeking remote position - Available immediately

**LinkedIn:** https://www.linkedin.com/in/jaceapaydin/

**References:** <https://widgets.sociablekit.com/linkedin-recommendations/iframe/25436168>

**PROFESSINAL SUMMARY**

Seasoned and results-oriented IT professional with over 30 years of proven experience architecting, deploying, and managing secure, scalable enterprise infrastructure and cloud solutions. Holds multiple industry certifications across Microsoft Azure, Citrix, VMware, and other leading technologies. Demonstrated success in leading complex cloud migrations, solution architecture, project delivery, and enterprise-wide digital transformation initiatives — alongside expert-level (Level 3) technical support and escalation handling.

Recognized as a trusted escalation point and subject matter expert in high-pressure environments. Known for seamlessly integrating into teams, delivering immediate value, and driving outcomes with urgency and precision. Combines deep technical expertise with strong leadership, stakeholder engagement, and a pragmatic, action-oriented mindset.

**CORE TECHNICAL COMPETENCIES​**

**​Architecture, Project Delivery & Technical Leadership**

* Stakeholder Engagement & Workshops (Requirements gathering)
* Auditing of existing IT environments, gap analysis, and capacity planning
* IT Solution Architecture & Design
* IT Project Scoping, Implementation & Handover
* Cloud Migration Planning & Execution
* Technical Leadership & Governance
* Technical Documentation (design documents, as-builts, SoW & other)
* ITIL based change management.

​**IT Operations & Support**

* IT Systems Administration & Engineering
* Business-as-Usual (BAU) IT Support
* Incident Management & Resolution
* Remote & On-Site Technical Assistance
* Level 3 Escalation Support​​

**Cloud Platforms**

* Cloud Infrastructure & Microsoft Azure - IaaS, PaaS, SaaS, Landing Zones
* Microsoft 365 Suite – Exchange Online, SharePoint, Teams, OneDrive
* Cloud-Hosted Servers, Websites, SaaS Solutions & Storage Solutions
* Virtual Desktop Solutions: Azure Virtual Desktop (AVD), Windows 365 Cloud PC, Citrix

​**Networking & Infrastructure**

* Data Centre Infrastructure & Operations
* Enterprise Networking
* Hybrid Cloud Integration & Interconnectivity
* Virtualization Platforms – VMware, Hyper-V
* Backup, Disaster Recovery & Business Continuity
* High Availability Architecture & Load Balancing
* Windows Server Administration

​**Device & Endpoint Management**

* Windows Desktop Management & SOE Deployment
* Application Packaging & Distribution
* Mobile Device Management (MDM) with Microsoft Intune
* End-User Computing & Modern Desktop Environments
* Modern Workplace Rollouts & Lifecycle Management

​**Security, Identity & Mobility**

* Active Directory (AD) & Group Policy Administration
* Identity & Access Management (IAM) including Microsoft Entra ID
* Endpoint & Cloud Security via Microsoft Defender Suite
* Enterprise Mobility & Security (EMS) Deployment
* Secure Remote Work Enablement
* Home Office, Mobile & Hybrid Workforce Solutions

**CERTIFICATIONS**

* Citrix certified architect.
* Azure certified solutions architect.
* Azure certified infrastructure solution designer.
* Azure certified administrator.
* Azure certified virtual desktop specialist.
* Azure certified identity and access administrator.
* Microsoft certified professional.
* AWS-certified cloud practitioner.
* Symantec certified professional.
* VMware certified – data centre virtualisation.
* NetApp certified professional

**Work Experience**

**Senior (EUC) End User Computing Engineer**  April 2024 – Jan 2025

<https://inquikgroup.com/australia/> , Sydney, AUSTRALIA

Construction solutions

**Azure Migration Consultant**  Feb 2024 – April 2024

<https://www.ericom.com.au/> , Melbourne, AUSTRALIA

Cloud & Managed IT services

**Senior Citrix Consultant** Apr 2022 – Jan 2024

<https://www.citrix.com/> , Remote, New York, UNITED STATES

Global IT Vendor

**Azure Consultant** Feb 2021 – May 2022

<https://leadit.com.au/> , Sydney, AUSTRALIA

Cloud & Managed IT services

**Azure Solution Architect** Jun 2020 - Jan 2021

<https://sxiq.com.au/> , (IBM) Melbourne, AUSTRALIA

Cloud & Managed IT services

**Azure Solution Designer / Senior Systems Engineer** Oct 2019 – Jun 2020

<https://www.resimac.com.au/> , Sydney, AUSTRALIA

Financial Institution

**Senior Systems Engineer** Jun 2018 – Oct 2019

<https://www.hcf.com.au/> , Sydney, AUSTRALIA

Health Insurance

**Citrix Consultant** Jan 2017 – Mar 2017

<https://daisycomms.co.uk/> , London, UK

Telco

**VDI Architect** Apr 2016 - Dec 2016

<https://www.peabody.org.uk/> , London, UK

Not for profit organisation

**EUC Architect** Jan 2016 - Mar 2016

<https://www.isystemsintegration.com/> , London, UK

IT Service provider

**Cloud Migration / Subject Matter Expert**  Jun 2014 - Nov 2015

<https://www.dimensiondata.com/> , Sydney, AUSTRALIA

IT Service provider

**Infrastructure Solution Designer** Jun 2014 - Nov 2015

<https://www.optus.com.au/> , Sydney, AUSTRALIA

Telco

**Citrix Architect** Jan 2013 - Dec 2013

<https://www.interactive.com.au/> , Melbourne, VIC

Hosting & Data centre service provider

**VDI Architect** Nov 2011 - Jun 2012

<https://diaxion.com/> Sydney, AUSTRALIA

IT Service provider

**VDI Architect** Nov 2011 - Jun 2012

[www.dxc.technology/au](http://www.dxc.technology/au) - UXC Connect, Sydney, AUSTRALIA

IT Service provider

**Active Directory Consultant** Jul 2012 - Nov 2011

<https://datacom.com/au/en/> Sydney, AUSTRALIA

IT Service provider

**Senior Systems Engineer** Mar 2011 - Jul 2011

<https://www.ugllimited.com/> , Sydney, AUSTRALIA

Construction & Engineering

**Senior System Engineer** Dec 2010 - Feb 2011

<https://www.boqfinance.com.au/> , Sydney, AUSTRALIA

Bank of Queensland

**Senior Systems Engineer** Apr 2010 - Dec 2010

<https://www.bt.com.au/> , Sydney, AUSTRALIA

Financial Institution

**Symantec Enterprise Vault Consultant** Feb 2010 - Apr 2010

DNS IT, Sydney, AUSTRALIA

IT Service provider

**VMWare Engineer** May 2009 - Feb 2010

<https://unitingcare.org.au/> , Sydney, AUSTRALIA

Not for profit organisation

**Senior Systems Engineer** Nov 2018 - Apr 2009

<https://www.surebridge.com.au/> , Brisbane, AUSTRALIA

IT Service provider

**Senior Systems Engineer** Jan 2007 - Nov 2008

<https://www.data3.com/> , Brisbane, AUSTRALIA

IT Service provider

**IT Coordinator**  Jul 2006 - Dec 2006

<https://www.glencore.com/> Brisbane, AUSTRALIA

Mining

**Senior Systems Engineer** Jul 2005 - Jun 2006

<https://webcentral.au/> , Brisbane, AUSTRALIA

Web Hosting & Datacentre provider

**Senior Systems Administrator** Jul 2004 - Jun 2005

[www.dxc.technology/NZ](http://www.dxc.technology/NZ) Oxygen, Auckland, NEW ZEALAND

IT Service provider

**Systems Engineer** Apr 2002 - Jun 2004

<https://www.woolworthsnz.co.nz/> , Auckland, NEW ZEALAND

Supermarket chain

**Systems Administrator** Sep 2001 - Apr 2002

<https://www.techrentals.co.nz/> , Auckland, NEW ZEALAND

Rental equipment provider

**Systems Administrator** Feb 2000 - Sep 2001

Asia Pacific Tours, Auckland, NEW ZEALAND

Tourism Agency

**System Administrator**  Aug 1998 - Jan 2000

Mor software, Istanbul, TURKEY

Software development firm

**Hardware technician - HSBC** Jan 1996 - Aug 1998

<https://www.advantage.com.tr/> HSBC, Istanbul, TURKEY